

Jennifer K. Hargleroad, DDS, MS Professional LLC Board Certified Pediatric Dentistry

Welcome to our practice and thank you for choosing our office! We look forward to teaching your child the importance of forming healthy dental habits that will last a lifetime.

During your initial visit, we will review your child's medical and dental history and address any concerns you have about your child's teeth. In order to facilitate this process, we encourage you to fill out all of the new patient forms ahead of your appointment day. You can access them on our website (www.fckidsdentist.com) by clicking on the following link: www.fckidsdentist.com/patient-portal

You may print the forms, then scan and email them back to us at doctor@fckidsdentist.com or if you save the blank PDF document to your computer BEFORE you fill out the information, you can attach the PDF document and send it to our email to avoid having to print anything out. If you'd rather receive our new patient information packet by mail, simply call and ask one of our front office team members to do so.

Our goal is to maintain our fees as low as possible. If you would like our office to assist you with insurance processing, please contact our office with the appropriate dental insurance information prior to the scheduled appointment. Please also bring the appropriate dental insurance card to this first visit so that the information can be scanned into our system. We request payment on the day services are rendered. Any anticipated dental insurance plan benefits will be applied to this fee during your visit and any remaining balance can be paid by cash, check or credit card.

Please take a moment to review our Your First Visit page for helpful information regarding your child's initial visit to our office. We understand that most parents are nervous about how their child is going to react at his or her first dental visit, and we are here to help make it as easy and stress-free as possible. Our goal is for all our new patients to have a fun, exciting, and educational visit. We are committed to providing the most positive dental experience we can for your child. This is your child's first visit to our office and we want it to be an awesome one!

Again, we welcome you and your family to our practice and look forward to seeing all of you soon!

Smiles,

Dr. Hargleroad and Team

PATIENT REGISTRATION

Patient Information: _____ Last Name: _____ Middle Initial: First Name: Preferred Name: ______ Address 2: Address 1: City: ______ Sex: Male Female Home Phone: _____ Cell Phone: _____ Birth Date: _____ Age: ____ Soc. Sec: ____ _____ Leave Message: ☐ Home ☐ Cell ☐ Email E-mail: _____ Preferred Pharmacy: **Responsible Party:** First Name: _____ Last Name: ____ Middle Initial: ___ Same as above Address 1: _____ ______ Address 2: ______ City: ______ State/Zip: ____ Home Phone: _____ Work Phone: ____ Cell Phone: ____ Birth Date: _____ Soc Sec: _____ Drivers Lic.: ____ Leave Message: Home ☐ Cell ☐ Email E-mail: _____ Please list any relative(s) of patient with whom Medical and/or billing information can be shared: Authorized Person(s): First Name: _____ Last Name: ____ Home Phone: _____ Relation to Patient: **Primary Insurance Information:** Name of Insured: _____ Relationship to Insured: _ Self _ Spouse _ Child _ Other Insured Soc. Sec/ID#: _____ Group #:_____ Group #:____ Medicaid ID: ______ CHP ID: _____ Employer: ______ Ins. Company: _____ Address 1: ______ Address 1: _____ Address 2: Address 2: City, State, Zip: _____ City, State, Zip: **Secondary Insurance Information:** Name of Insured: \square Self \square Spouse \square Child \square Other Insured Soc. Sec/ID#: Group #: Employer: ______ Ins. Company: _____ Address 1: Address 1: Address 2: ______ Address 2: _____ City, State, Zip: City, State, Zip: Who is responsible for making appointments? Please provide a friend or relative who can be contacted in case of emergency: NAME: ______ PHONE: _____ Who may we thank for referring you to our office?

DENTAL HISTORY

Vhy is the patient seeking dental care?						
s this the patient's first visit to the dental office?			Υ	N		
If no, give date of last visit:						
re you anxious about your child's dental care?				N		
as either parent had a lot of tooth decay?			Υ	N		
las the patient had any of the following dental problems?						
Injuries to the mouth or head?			Υ	N		
Toothaches?				N		
Abscesses (gum boils)?				N		
Ooes your child have fluoride in drinking water?				N		
oes your child use fluoride toothpaste?				N		
ooes the child ever sleep with their bottle or sippy cup?				N		
f yes, with milk/juice? Y N or with water? Y N						
At what age was bottle or breast feeding stopped?						
How often are the child's teeth brushed?						
Who brushes the child's teeth?						
Do child's teeth get flossed? Y N If yes, by who?						
Does child eat sugar-coated cereal for breakfast?						
Does child eat more than 3 meals and 2 snacks per day?						
Has the patient had orthodontic treatment in the past: Y N						
f so, who is the provider:						
OES THE PATIENT HAVE ANY OF THE FOLLOWING HABITS?		Past		Prese	nt	
OOES THE PATIENT HAVE ANY OF THE FOLLOWING HABITS? Tooth grinding	Y	Past N	Y	<u>Prese</u> N	<u>nt</u> (?)	
		-	Y Y	-		
Tooth grinding	Y	N		N	(?)	
Tooth grinding Cheek biting	Y Y	N N	Υ	N N	(?) (?)	
Tooth grinding Cheek biting Tongue thrusting	Y Y Y	N N N	Y Y	N N N	(?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping	Y Y Y	N N N N	Y Y	N N N	(?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing	Y Y Y Y Y	N N N N	Y Y	N N N N	(?) (?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis	Y Y Y Y Y	N N N N N	Y Y	N N N N N	(?) (?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing	Y Y Y Y Y	N N N N N	Y Y	N N N N N	(?) (?) (?) (?) (?) (?)	
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Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y	N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	
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Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis Other (specify) OCIAL AND BEHAVIORAL HISTORY To you think the patient will cooperate for dental treatment?	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y Y	N N N N N N N N N N N N N N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	
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Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis Other (specify) OCIAL AND BEHAVIORAL HISTORY Do you think the patient will cooperate for dental treatment? Has the patient had a bad or fearful dental or medical experience?	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N N N N N N N N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis Other (specify) OCIAL AND BEHAVIORAL HISTORY To you think the patient will cooperate for dental treatment? Has the patient had a bad or fearful dental or medical experience? If your child attends school, where do they attend?	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis Other (specify) OCIAL AND BEHAVIORAL HISTORY To you think the patient will cooperate for dental treatment? Is the patient had a bad or fearful dental or medical experience? To your child attends school, where do they attend? If yes, comment If yes, comment	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis Other (specify) OCIAL AND BEHAVIORAL HISTORY O you think the patient will cooperate for dental treatment? Has the patient had a bad or fearful dental or medical experience? If your child attends school, where do they attend?	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	
Tooth grinding Cheek biting Tongue thrusting Mouth breathing or snoring while sleeping Eating disorder Finger or thumb sucking Gum chewing Does your child drink soda pop on a daily basis Does your child drink juice on a daily basis Other (specify) OCIAL AND BEHAVIORAL HISTORY To you think the patient will cooperate for dental treatment? Tas the patient had a bad or fearful dental or medical experience? Tyour child attends school, where do they attend? There any additional information we should know? If yes, comment	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N	(?) (?) (?) (?) (?) (?) (?) (?)	

SIGNATURE OF PATIENT, PARENT OR GUARDIAN DATE

MEDICAL HISTORY

Patient Name:					Birth Date:	
	edication that you may be				mouth is a part of the entire body. Healtl terrelationship with the dentistry you w	
Drimary Cara Dhysisian					Dhana Numbari	
Primary Care Physician:	hospitalized or had a maio	r onerat	ion? \square	Yes□No If ves plea	Phone Number: se explain:	
					эс схринн.	
is the patient on a special of	net? Yes No if yes, p	ilease ex	(piain:			
Are the patient's immuniza	tions up to date? Yes	No 🔲 (?) If no,	please explain:		
Is the patient allergic to any	v of the following?					
	vil / NSAIDS	Code	ine	☐ Penicillin	☐ Sulfa Drugs	
☐ Latex ☐ Loc	cal Anesthetics	Meta	l	Acrylic	Foods	
Other If yes,	please explain:					
5						
					/es, please explain:	
boes the patient use contro	olled substances: res	וו טוון	yes, piea	ізе ехрівіт.		
WOMEN ONLY: Are you:						
Pregnant / trying to get pre	egnant? Yes No	Takir	ng oral co	ontraceptives?	□ No Nursing? □ Yes	No
Does the patient have o	r has he / she had any c	of the f	ollowing	g:		
AIDS / HIV Positive	Y N Anaphylaxis	,	Y 🗆 N 🗆	Anomia	V D N D Arthritis / Court	Y 🗆 N 🗆
	Y N Artificial Joint		Y		Y ☐ N ☐ Arthritis / Gout Y ☐ N ☐ Attention Deficit Disorder/	Y N
	Y □ N □ Birth Defects /			Blood Disease	Y □ N □ Hyperactivity Disorder	
•	Y N Genetic Disor			Cancer	Y 🔲 N 🔲 Blood Transfusion	Y 🔲 N 🔲
	Y N Bruise Easily			Chest Pains Cortisone Medicine	Y □ N □ Celiac Disease	Y D N D
•	Y ☐ N ☐ Chemotherapy Y ☐ N ☐ Congenital Heart Di				Y ☐ N ☐ Cleft Lip and/or Palate Y ☐ N ☐ Depression	Y N N
	Y □ N □ Diabetes			Excessive Bleeding	Y □ N □ Easily Winded	Y N
	Y N Epilepsy or Seizure			Frequent Diarrhea	Y ☐ N ☐ Excessive Thirst	Y N
Glaucoma	Y N Frequent Cough			Hay Fever	Y ☐ N ☐ Frequent Headaches	Y D N D
Heart Murmur Hepatitis A	Y ☐ N ☐ Growth Problems Y ☐ N ☐ Heart Pacemaker		Y		Y ☐ N ☐ Heart Attack / Failure Y ☐ N ☐ Hemophilia	Y \square \square \square
High Cholesterol	Y N Hepatitis B or C			негрез Hypoglycemia	Y N High Blood Pressure	Y N Y N
Jaundice	Y □ N □ Hives or Rash			Leukemia	Y □ N □ Irregular Heartbeat	Y N
Low Blood Pressure	Y ☐ N ☐ Kidney Problems			Mitral Valve Prolapse	Y ☐ N ☐ Liver Disease	Y 🔲 N 🔲
	Y N Lung Disease			Parathyroid Disease	Y ☐ N ☐ Obsessive Compulsive Disorder	Y D N D
Radiation Treatments Rheumatism	Y ☐ N ☐ Pain in Jaw Joints Y ☐ N ☐ Recent Weight Los			Renal Dialysis Sensory Integration	Y ☐ N ☐ Psychiatric Care Y ☐ N ☐ Rheumatic Fever	Y N Y N
Sickle Cell Disease or trait	Y □ N □ Scarlet Fever		YUNU		Shingles	Y
Stroke	Y N Sinus Trouble			Spina Bifida	Y ☐ N ☐ Stomach / Intestinal Disease	Y N
Tuberculosis	Y ☐ N ☐ Swelling of Limbs			Thyroid Disease	Y ☐ N ☐ Tonsillitis	$Y \square N \square$
Vision problems	Y N Tumors or Growth	S '	Y 🗌 N 🔲	Ulcers	Y N Venereal Disease	Y 🗌 N 🗌
Has the patient ever had ar	ny serious illness not listed	? Yes	No I	If yes, please explain:		
Comments:						
					nd that providing incorrect information can be	e dangerous
to the patient's health. It is m	y responsibility to inform the	dental c	ffice of ar	ny changes in medical sta	atus.	
Signature of Patient, Paren	nt, or Guardian:				Date:	

Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**

Your Rights

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

➤ See page 2 for more information on these rights and how to exercise them

Your Choices

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

➤ See page 3 for more information on these choices and how to exercise them

Our Uses and Disclosures

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

> See pages 3 and 4 for more information on these uses and disclosures

Your Rights

When it comes to your health information, you have certain rights.

This section explains your rights and some of our responsibilities to help you.

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect
 or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

Ask us to limit what we use or share

- You can ask us **not** to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

 You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In these cases we *never* share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising:

• We may contact you for fundraising efforts, but you can tell us not to contact you again.

Our Uses and Disclosures

How do we typically use or share your health information?

We typically use or share your health information in the following ways.

Treat you We can use your health information and **Example:** A doctor treating you for an injury asks another doctor about your share it with other professionals who are treating you. overall health condition. We can use and share your health **Example:** We use health information Run our organization information to run our practice, improve about you to manage your treatment and your care, and contact you when necessary. services. Bill for your • We can use and share your health **Example:** We give information about you information to bill and get payment from to your health insurance plan so it will pay services health plans or other entities. for your services.

continued on next page

How else can we use or share your health information? We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

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Help with public health and safety issues	 We can share health information about you for certain situations such as: Preventing disease Helping with product recalls Reporting adverse reactions to medications Reporting suspected abuse, neglect, or domestic violence Preventing or reducing a serious threat to anyone's health or safety
_	
Do research	 We can use or share your information for health research.
Comply with the law	 We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.
Respond to organ and tissue donation requests	 We can share health information about you with organ procurement organizations.
Work with a medical examiner or funeral director	 We can share health information with a coroner, medical examiner, or funeral director when an individual dies.
Address workers' compensation, law enforcement, and other government requests	 We can use or share health information about you: For workers' compensation claims For law enforcement purposes or with a law enforcement official With health oversight agencies for activities authorized by law For special government functions such as military, national security, and presidential protective services
Respond to lawsuits and legal actions	 We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

This Notice of Privacy Practices applies to the following organizations.

MEDICAL INFORMATION RELEASE FORM

	elease of all medical inf mark all that apply).	ormation, including records and i	nsurance claims, to the
[] Name	::		
		nt: mother/father/step mother/s	
			•
[] Other	e.g. aunt, grandparer	it, legal guardian): Name:	
F	Relation to patient		
[] Treat	ing Orthodontist or oth	er coordinating Health Care Profe	essionals
[] Inforr	nation is not to be rele	ased to anyone other than mysel	f
I DO NOT author	ize this information to	be disclosed in the following way	s (please mark all that apply).
[] Verbal	[] Fax	[] Electronic Mail	[] Text
[] work [] cell _ [] e-mai [] text _ If unable to reacl [] you m [] you m	nay leave a detailed voi nay leave a message wi e leave a message askir	ce message	
		in effect until terminated by me ny and all state or federal statute	
Print Name		Relation	to Patient
Signature		Date	

NON LEGAL GUARDIAN PATIENT ESCORT FORM

A legal guardian who wishes to have their child be accompanied by a person other than a legal guardian, please complete the section below.

1	_, the parent/legal guardian authorize my child to be
	, the parent, legal guardian authorize my child to be I authoriz
this person to provide consent for any proposed of	
and apply fluoride. I also authorize the doctor to	examine, take radiographs, perform dental cleaning perform any proposed dental treatment including, bu actions, and the administration of local anesthesia and the event of a medical emergency.
Escort Name	
Relationship to Patient	
Phone number of parent/legal guardian	
***Please be available by phone during the appoint	
Signature of parent/legal guardian	
Printed Name of parent/legal guardian	
Date of signature	
Office Use Only:	

AUTHORIZATION TO RELEASE DENTAL INFORMATION

(The execution of this form does not a specifically described below.)	uthorize the re	elease of information other tha	an the terms
TO:	PATIENT	NAME:	
FAX:	DOB:	SSN:	
RELEASE TO:			
I request and authorize the above-nan specified below to the organization, ag that the information to be released incl	ency or indivi	dual named on this request.	l understand
INFORMATION REQUESTED:	DA	TES COVERED:	
		*Limited to treatment da	
Copy of complete dental chart		condition described belo	DW:
Copy of dental x-rays			
All treatment rendered			
Others (e.g. models—describe)			
PURPOSE OR NEED FOR WH Transfer of Records	ICH INFOR	MATION IS TO BE USE Second Opinion	D:
Transier of Necords		Second Opinion	
Other, please explain			_
AUTHORIZATION: I certify that this given above is accurate to the best of Authorization at any time, except to the it. With my express revocation, this cofor disclosure, but in any event: onin writing by patient; or 180 days fro conditions:	my knowledge e extent that a ensent will auto	e. I understand that I may rev action has already been taken omatically expire upon satisfa (date supplied by patient; c	voke this to comply with ction of the need or if revoked
OTHER CONDITIONS: a COPY of th	is Authorizatio	on or my signature thereon	may, or
may <u>not</u> be used with the same eff	ectiveness as	an original.	
Patient Name (Print)			
Person authorized to sign for patient	Sta	ate how authorized	
Signature	Da	te	



Professional LLC Board Certified Pediatric Dentistry

APPOINTMENT POLICIES

We would like to thank you in advance for your understanding. Your cooperation in these matters allows us to serve you and your family better.

- ❖ For your comfort, one parent or accompanying adult is welcome but not required to accompany your child to the operatory. However, for the safety and privacy of other patients, <u>all others</u>, including children who are not scheduled at this appointment, are asked to remain in the reception area. Young children in the reception room will need a supervisory adult.
- ❖ Please make every effort to keep your child's appointment at the reserved time. Kept appointments help us serve you better. To provide the best treatment to your child in a timely way, it is imperative that we provide the proper number of supporting team members and reserve adequate treatment time. A last-minute change or failed appointment means the preparation procedures as well as the reserved time are wasted. Please notify our team 48 hours or more prior to your reserved appointment time so that this time may be offered to another family. If our team is notified less than 48 hours in advance, a \$10 fee will be charged.
 - We reserve the right to terminate the patient-provider relationship if there are three or more failed appointments.
 - This policy differs for sedation and general anesthesia appointments and specific instructions will be given at the consultation.
- ❖ To see our patients in a prompt manner at reserved appointment times, if you are more than 10 minutes late to the scheduled appointment time, we will try our best to see our child, but you may be asked to reschedule the appointment. After ten minutes the appointment is considered failed is subject to the \$10 failed appointment fee.
- ❖ Food and drink are discouraged from being brought to appointments due to potential allergies of other clients. Food and drink are expressly prohibited in the treatment areas.
- ❖ For the safety of our clients with allergies, we can only allow registered service animals in our facility. Documentation is required.

Continued



Professional LLC Board Certified Pediatric Dentistry

- ❖ The use of cell phones for conversation and texting is prohibited in the operatories. The conversations carried on by others present in the clinical area are distracting to children, preventing us from close, careful communication with each patient.
- Photography and videography are prohibited in the operatories without express, written consent and assent of all those present in the room.
- ❖ A parent or legal guardian must accompany the patient to appointments.
- Verbal consent will be obtained by a team member for any preventative, diagnostic or emergency services. (ie. exams, radiographs, prophylaxis, fluoride treatments, sealants)
 - Your signature to this policy acknowledges the consent for these procedures.
 - Please notify a front office team member if you would like to sign a written consent for these procedures and it will be provided and obtained.
- ❖ A written, electronically signed consent will be obtained for all other procedures.
 - A copy will be provided for your records upon request.
- ❖ These consents for treatment shall remain in full force and effective until cancelled by either party. Such a cancellation must be in writing and in no way relinquishes responsibility of the current balance on the account.

Signature	Date
Printed Name	
	_



Professional LLC Board Certified Pediatric Dentistry

FINANCIAL AGREEMENT

To reduce confusion and misunderstanding between our patients and the practice, we have adopted the following financial policy. If you have any questions, please discuss them with a front office team member. We are dedicated to providing the best possible care and service to your child and regard your complete understanding of our financial policies as an essential element of care and treatment. Please sign and complete the bottom of this form.

Payment Policy

- Payment is due at the time of treatment and may be made by cash, check, Mastercard,
 Visa, Discover or American Express.
- All estimated patient responsibility charges and deductibles are due at the time of treatment.
 - For sedation and general anesthesia cases, these anticipated fees are due when the appointment date and time is reserved for the procedure.

• Insurance Policy

- Our team will be happy to assist you in completing the necessary forms for this important benefit. If your insurance allows you to assign benefits to our office, we will file a claim on your behalf.
- Since all insurance companies, plans and policies differ, we ask that you inform our team of the benefits surrounding your policy. We will make every effort to base anticipated copayments on this information.
- Please keep in mind that your policy is an agreement between you and your insurance company, not your insurance company and our office.
- It is your responsibility to inform our office of any changes in insurance benefits two weeks prior to your reserved appointment time.
- Oupon request and prior to any restorative appointments, a predetermination of benefits can be submitted to your insurance company to give you an estimate of patient responsibility expenses for the proposed treatment. This is not a guarantee of payment by your insurance company. Most insurance companies need an average of two weeks to process this predetermination.
- Insured patients are expected to pay any estimated copayments and deductibles when treatment is rendered.
- Any amount not covered by insurance one processed is due within thirty days.

Monthly Billing Statements

 We do not routinely send billing statements, as all payments are due at the time of treatment. If an account balance is present after any insurance benefits are processed, a courtesy billing statement will be sent electronically to the email address of the guarantor of the account.

Continued



Professional LLC

Board Certified Pediatric Dentistry

- A \$5.00 monthly service fee will be added to each additional statement that is required to be sent.
- Uncollected balances past 90 days are subject to collection agency and legal action. Any additional collection and/or legal expenses associated with the collection of an outstanding balance are the responsibility of the guarantor for the account.
 - This will also lead to the termination of the provider and patient relationship.
- The responsible party (guarantor) of the account is the parent or legal guardian that brings the child in for the dental visit. This is also independent of what a divorce decree may state. Regardless of whom the judge deemed financially responsible for dental services, the adult accompanying the child is responsible for payment of services rendered to the patient. Reimbursement must be made between the divorced parents. We will not intervene.

• Changes to anticipated treatment and sedation/anesthesia services

- At times, the recommended treatment may change during the procedure. We try to anticipate these possible changes as much as we are able based on previous experiences and discuss the possibilities prior to the appointment. However, some of these occurrences are not anticipated, yet require being addressed. We will do our best to communicate treatment changes during the appointment. You will be financially responsible for any changes or additions to the treatment.
- If sedation or general anesthesia is required, additional payment policies will apply, and these will be reviewed prior to the provision of services.

• Missed Appointment and Cancellation Fees

 If our office team is not notified within 48 hours prior to any reserved appointment time, a \$10 missed appointment fee of \$10 per patient will be collected prior to rescheduling the appointment.

I have read and understand the appointment policy of the practice and I agree to be bound by its terms and conditions. I also understand that such terms may be amended from time to time by the practice.

Signature	Date	
Printed Name		